

Cookies and Privacy Policy

Effective Date: March 2025

1. Introduction

Welcome to *Heat My Homes*. We respect your privacy and are committed to protecting your personal data. This policy outlines how we collect, use, and protect your information when you visit our website (<https://heatmyhomeservices.co.uk>).

2. Information We Collect

We only collect essential personal information, which includes:

- Your name, email address, and phone number when you fill out our contact form.
- Technical data such as IP address, browser type, and device information through essential cookies.

3. How We Use Your Information

We use your information to:

- Respond to your inquiries and provide customer support.
- Ensure the website functions properly and improve user experience.
- Comply with legal obligations.

4. Cookies Policy

We use only essential cookies that are necessary for the operation of our website. These cookies help ensure security, accessibility, and basic website functionality. We do not use tracking, marketing, or third-party cookies.

5. Data Security

We implement appropriate security measures to protect your personal data from unauthorised access, disclosure, or alteration.

6. Data Retention

We retain personal data only for as long as necessary to fulfill the purpose for which it was collected or as required by law.

7. Third-Party Sharing

We do not sell, trade, or share your personal information with third parties unless required by law.

8. Your Rights

You have the right to:

- Request access to the personal data we hold about you.
- Request correction or deletion of your data.

- Withdraw consent where applicable.
- Lodge a complaint with a data protection authority.

9. Contact Us

If you have any questions about this policy or your data, please contact us at:
team@heatmyhomeservices.co.uk

10. Changes to This Policy

We may update this policy from time to time. Any changes will be posted on this page with an updated effective date.

By using our website, you agree to this Cookies and Privacy Policy.